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Arbortech Tree Specialists Ltd (We) are committed to protecting your personal information.

This policy describes how information we collect from you, or that you provide to us, will be processed by us. By providing information or corresponding with us by telephone, letter or email you are accepting and consenting to the practices described in this policy. We comply fully with the General Data Protection Regulation (GDPR). Further information is available from www.eugdpr.org.

INFORMATION WE COLLECT

We may collect and process the data you provide when contacting us by telephone, email or letter or by submitting invoices for payment. Information may include name, address, email address, telephone numbers and bank details.

STORING YOUR PERSONAL DATA

All information collected by us about you is stored on our secure servers and is not transferred outside the European Economic Area (EEA).

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information we will use strict procedures and security features to prevent unauthorised access.

Customer information is stored for accounting purposes only, electronically for 7 years in accordance with government guidelines.

ACCESS TO INFORMATION

The General Data Protection Regulation gives you the right to access information we hold about you. Your right of access can be exercised in accordance with the GDPR.

MARKETING

Information we store about you is not used for marketing purposes but purely to contact you regarding the service you have requested. We do not share our information with third parties. If you wish to be removed from our customer list or your details amended please contact Elizabeth Metcalfe, elizabeth@arbor-tech.co.uk.

Arbortech Tree Specialists Ltd carries out all work in accordance with Health & Safety Executive, British Standard 3998 (Tree Work Specification), with Full Insurance Cover, Members of Forestry Contractors Association, International Society of Arboriculture and Arboricultural Association.

Director: B R Clarke Vat Reg No: 734 5707 26 Company No: 4921408 UTR: 61660 28847 Registered in England and Wales
D-U-N-S® Number: 736617288

